The
QBOOK

Smart Door Lock Ultra

Meet
QUBO
Smart Door Lock

Do you keep worrying about losing your home keys? Or does the thought of the keys getting copied or stolen scare you?
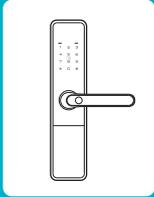
Don't worry, Qubo Smart Door Lock has got your back. Now get ready to go keyless & enjoy the convenience of a smarter way to live life.

The Qubo Smart Door Lock ensures layers of security and key-less convenience with its 7-way access options (App Unlock from anywhere with Wi-Fi, Fingerprint, Passcode, Access Card, Voice Unlock with Alexa, OTP Based Guest Access, Mechanical Key). Even if the battery drains out, one can simply jump-start using a USB cable connected to an external power source. Enjoy keyless living with your Qubo Smart Door Lock!.
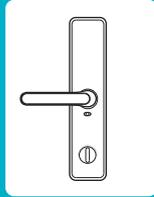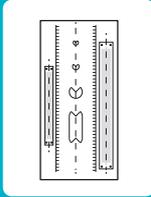
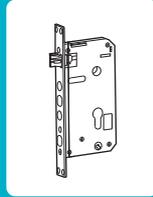# Contents

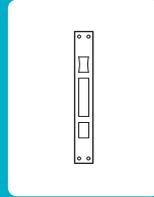# WHAT'S IN THE BOX?

Front Panel (including silicone pad)

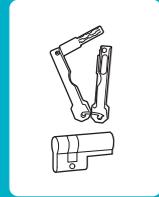Back Panel (including silicone pad)

Drilling Template

Mortise

Strike Plate

2 Mechanical Keys & Key Cylinder
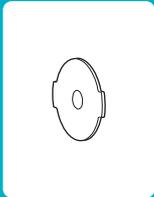
Mounting Plate
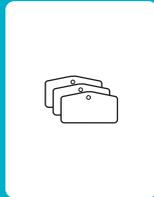
3 Access Cards

Screw pack

Screw Kit

User manual

User Manual
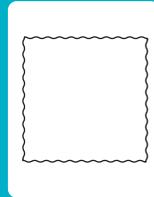
Scouring Pad

WARRANTY

Warranty Card

Disclaimer Box contents are for reference only, actual box content may vary.

Let's take a closer LOOK

Front Panel

Touch Keypad

Access Card Reader

Fingerprint Sensor

Mechanical Key Port
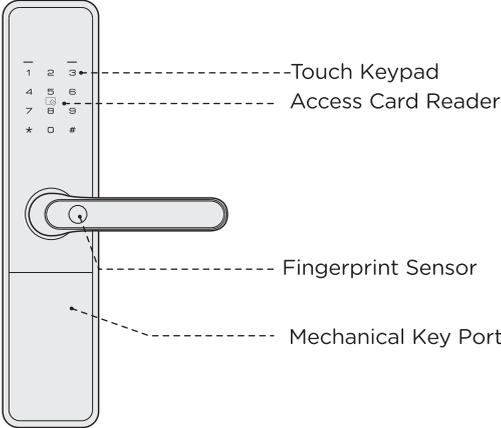
Bottom view of Front Panel

Emergency Power Port

Speaker

Back Panel

Back Cover

Factory Reset

Child Lock

Manual Open/Close Knob
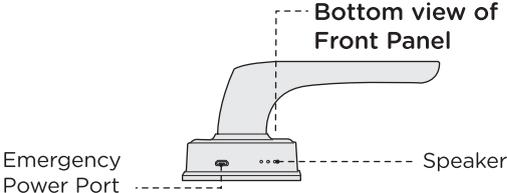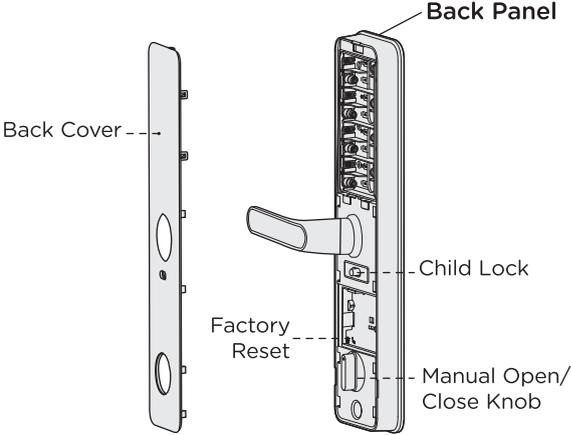
EXPLODED VIEW OF YOUR DEVICE
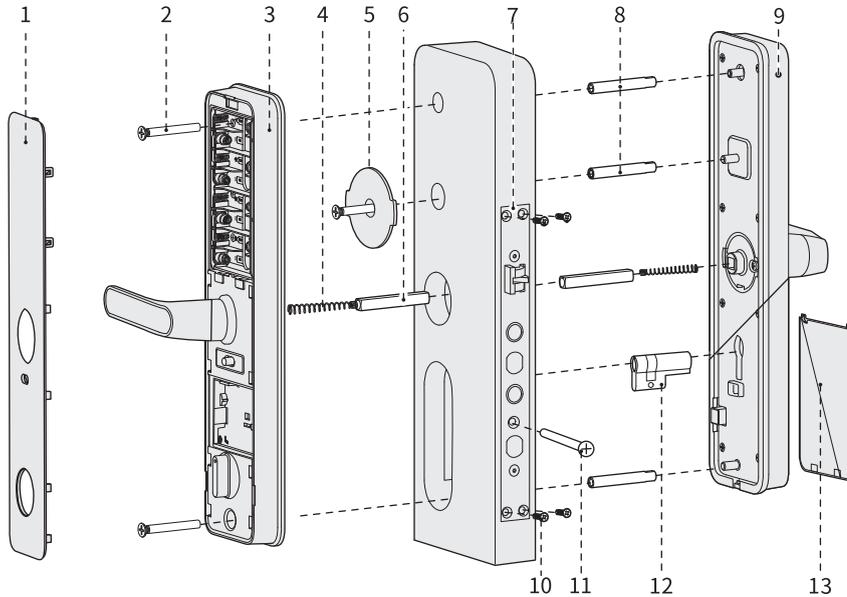
1. Back Cover

2. Mounting Screw (3pcs)

3. Back Panel

4. Pressure Spring (2 pcs)

5. Mounting Plate

6. Square Shaft (2 pcs)

7. Mortise

8. Connecting Screw Bolt (3 pcs)

9. Front Panel

10. Fixed Screw (4 pcs)

11. Key Cylinder Screw (1)

12. Key Cylinder

13. Mechanical Key Cover

What else you will NEED?

Qubo App on your Smartphone
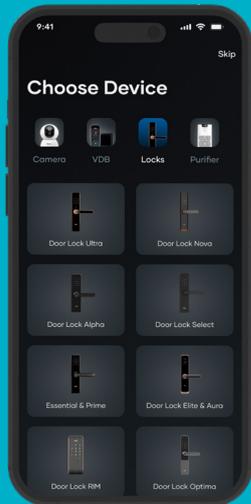
8 AA Alkaline Batteries are recommended

LETS GET STARTED - INSTALLATION STEPS

Check door open direction

This product fits for all door open directions Right-out/Right-in/Left-out/Left-in.

Right-out
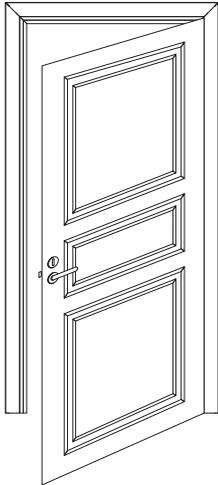
Right-in
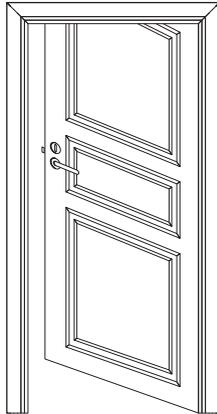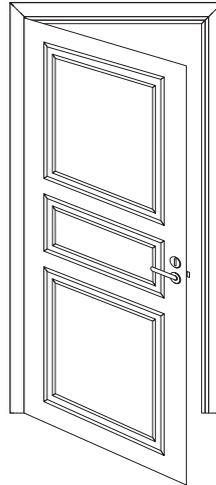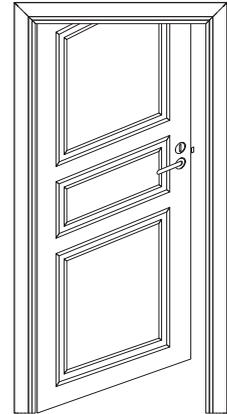
Left-out

Left-in

CHANGE HANDLE DIRECTION OF FRONT PANEL

By default, Door Lock is for Right–Out/Right-In doors, to change handle direction of front panel to Left-In/Left-Out read instructions below:

Screws

Positioning Disc
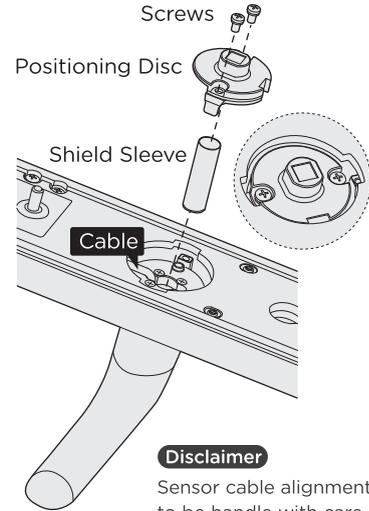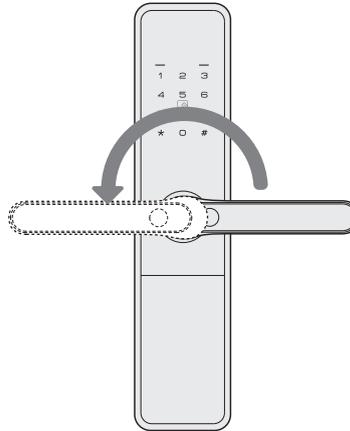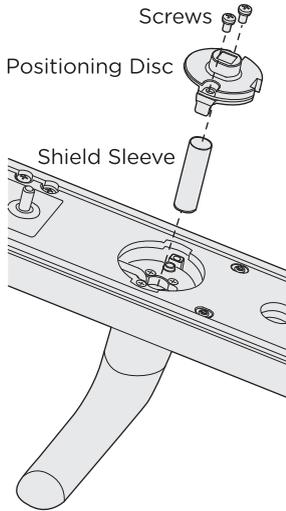
Shield Sleeve

Screws

Positioning Disc

Shield Sleeve

Cable

Step 1: Take out the 2 screws, the positioning disc and the shield sleeve.

Step 2: Rotate the handle to the other end.

Step 3: Position the sensor cable to the upper side, then put the positioning disc and shield sleeve back, and fasten the screws.

Note: Remove the positioning disc, then change the direction of handle and place the positioning disc back.

CHANGE HANDLE DIRECTION OF BACK PANEL

Screws

Positioning Disc
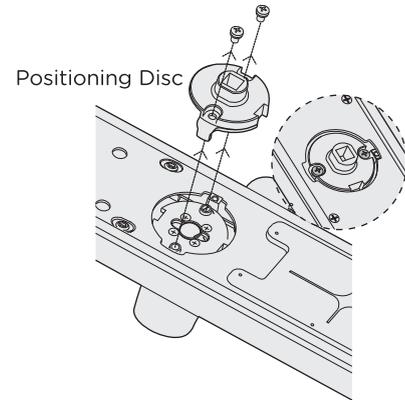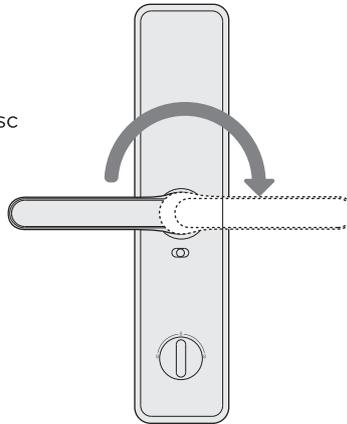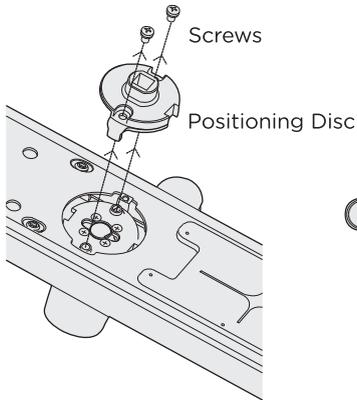
Positioning Disc

Step 1: Take out the 2 screws and the positioning disc.

Step 2: Rotate the handle to the other end.

Step 3: Put the positioning disc and shield sleeve back, and fasten the screws.

CHANGE LATCH DIRECTION

Change latch direction- by default it is on Right-In/Right-Out.

Hold up the bolt switcher. Push and rotate the latch inside the mortise and release.

Step 2: Press in the latch bolt.

Step 1: Push the "bolt switcher" to the top side.

Directional screw

Step 3: Please follow arrow direction to turn round the latch bolt 180°.

Step 4: Pull out the latch bolt and push the "bolt switcher" to the end.
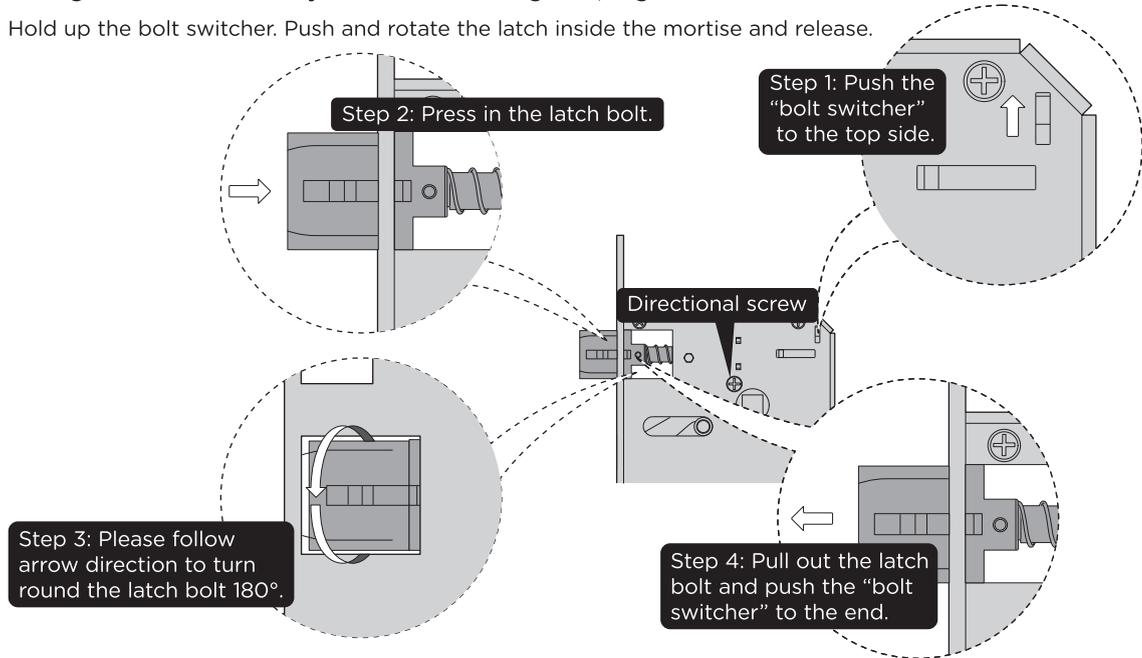
Note: • After you change the latch, remove the directional screw and fix it to the other side.
• The directional screw should be facing inside the door.

Door   **Drilling Template**

Door width should be minimum **3.5cm**

Mortise

Connecting cable for mortise
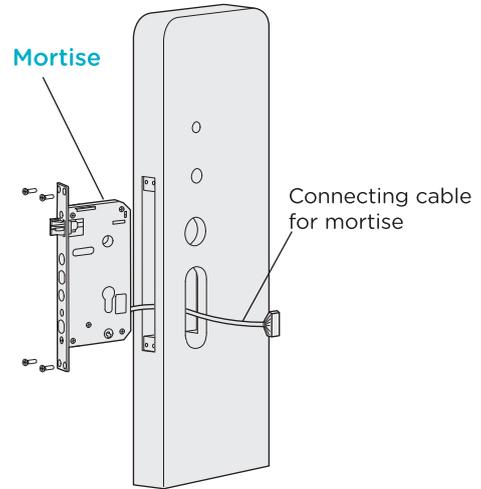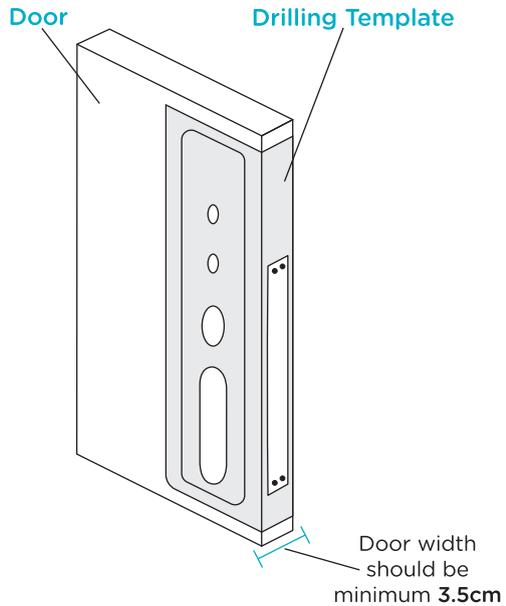
Step 1: Position the 'drilling template' (provided in box) on the door and drill holes as indicated.

Step 2: Install the Mortise as mentioned in the picture and tighten the screws to fix the mortise on the door.

Disclaimer Make sure all four holes are properly aligned as per the drilling template.

Connection Screw Bolts

Connection Screw Bolts

Square Shaft

Pressure Spring

Connecting cable for front panel

Connection Screw Bolt

Fixed Screw for Key Cylinder
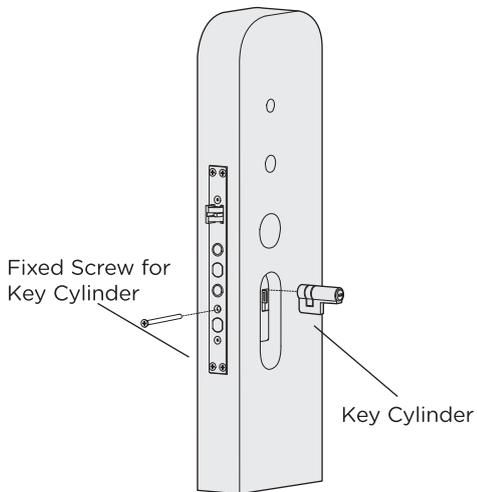
Key Cylinder

Step 3: Put the key cylinder into the corresponding position of the mortise, then fasten it via tightening the screw.
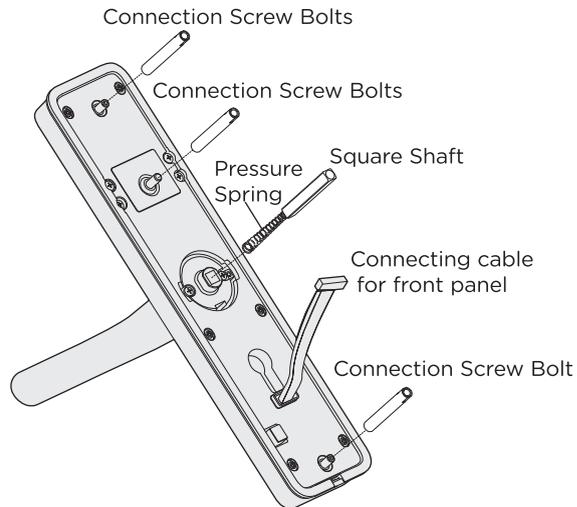
Step 4: Fix 3 screw bolts on the front panel, place square shaft and pressure spring into the bore.

Disclaimer Please press the pressure spring at the end of the square shaft before installing it.

Front Panel

Connecting cable from mortise

Connecting cable from front panel

Mounting Plate

Mounting Screw

Connecting cable from mortise

Connecting cable from front panel
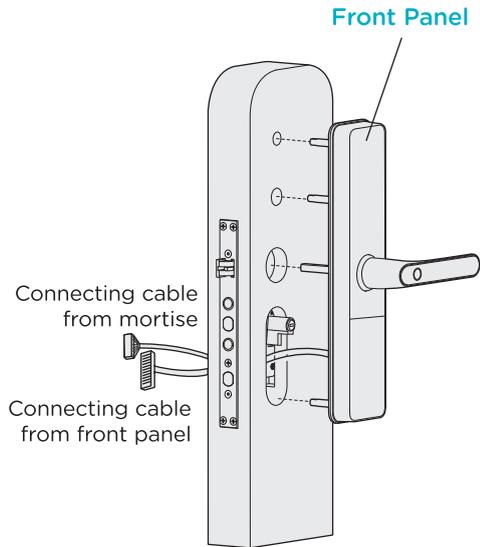
Step 5: Pass the connection cable through the bottom bore. Then align and insert square shaft into mortise holes to make the front panel fit against the door closely.
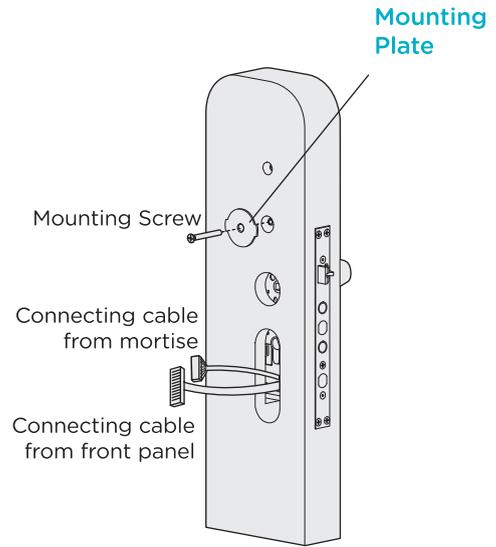
Step 6: Install the mounting plate using the mounting screw and fasten them against the door surface to fix the front panel.

Back Panel

Door

Mounting Screw

Square Shaft

Pressure Spring

Privacy Mode Lever

Mounting Screw

Connecting cable from mortise

Connecting cable from front panel
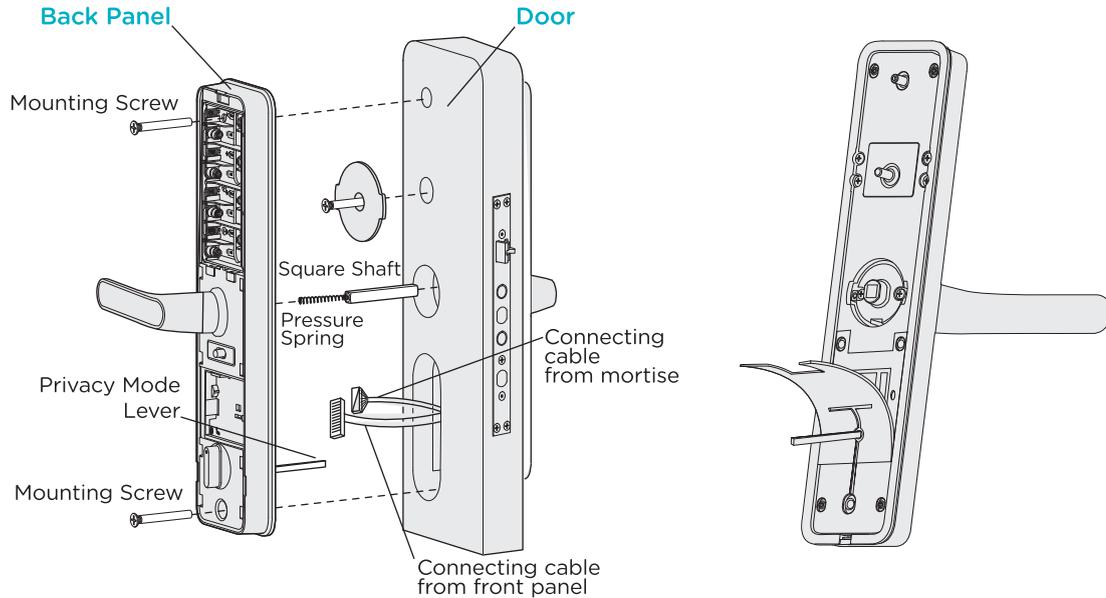
Step 7: Place pressure spring and square shaft in the back panel properly.

Step 8: Remove silicon cover on the back panel and insert the connecting cable through the mortise and front panel into related sockets. Align and insert the square shaft into mortise hole.

Privacy Lock Lever

Step 9: Shorten the privacy lock lever according to the thickness of your door. Make sure privacy lever fits into the mortise bore.
Now fasten the back panel to the door using the mounting screws.
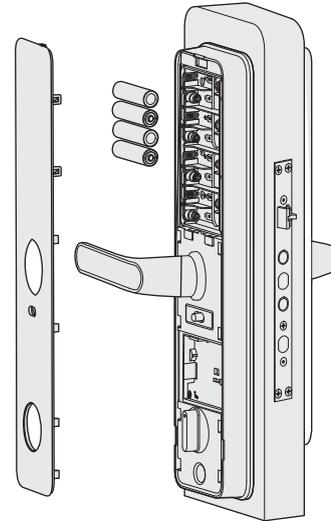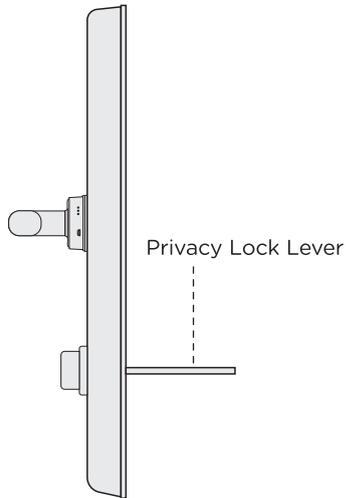
Step 10: Install the batteries and the battery cover. Then install the strike plate on the door frame to finish the installation. Please check handle, child lock, Manual Knob and mechanical key if they are working properly.

Note: In case, after installation if the manual knob is not operational then - check whether the length of privacy lock lever needs to be shortened further.

SETUP ACCESS FOR YOUR SMART DOOR LOCK

ACCESS SETUP THROUGH QUBO APP

Step 1

Download the Qubo App from Google Play or Apple
App Store by scanning the QR Code below.

Step 2

Create an account on the QUBO App if you don't have
account else after successfully commissioning your device,
tap on it in the app. You can now set up Fingerprint, Access
Cards, Passcode, or Offline PIN by selecting the desired
option and tapping the "+" icon. Follow the prompts
displayed on your app screen to complete the setup.

WI-FI SETUP

1) You can setup the connection between lock and your 2.4 GHz Wi-Fi during the commissioning
process by following the instructions displayed on your app screen.

or

2) Go to the settings of your device, select Smart Lock Wi-Fi, Update your Wi-Fi
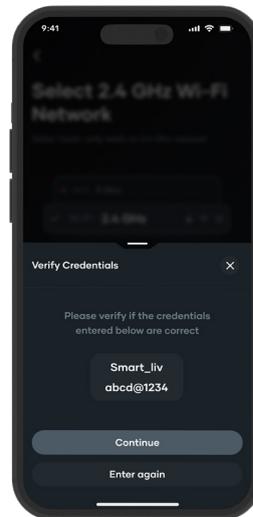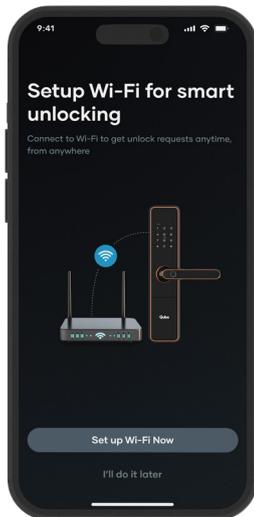
VALIDATE WI-FI CONNECTION

To validate your Wi-Fi Connection go to Device Settings, select Smart Lock Wi-Fi the below screen will appear.
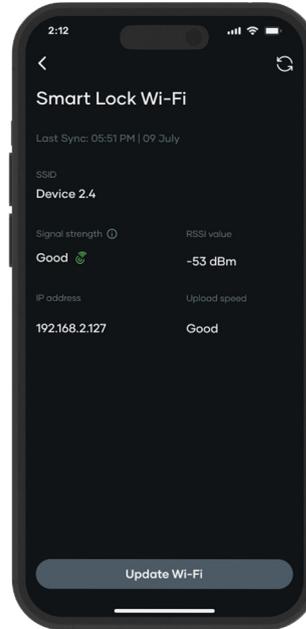
MULTIPLE WAYS TO ACCESS YOUR DOOR

Finger Print

**Remote Unlock
Through App**

**Voice Unlock
Through Alexa**

**OTP Based
Guest Access**

Access Card

Passcode

Mechanical Key

HOW TO UNLOCK FROM OUTDOOR/ FRONT PANEL

Enter PIN Code

Press the handle down to open.

Unlock by Fingerprint

Fingerprint Sensor

Press the handle down to open.

Unlock by Card

Card Reader

Press the handle down to open.
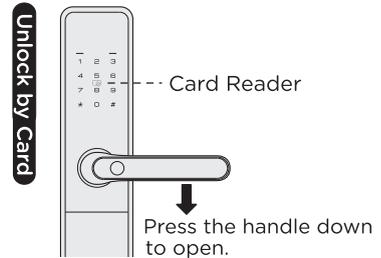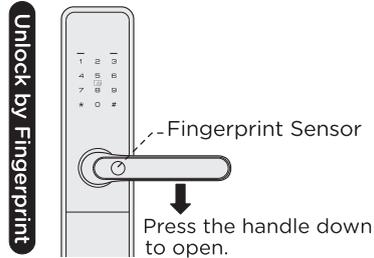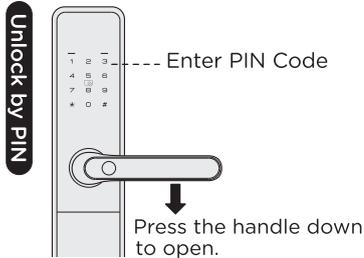
Outdoor | Front panel

1. Slide your hand on the touch pad from bottom to top to activate and lighten the keypad.

2. Enter pincode followed by [#] and wait for the voice prompt.

3. Press the handle down to open.

Outdoor | Front panel

1. Place the enrolled finger properly on the fingerprint sensor until you hear a beep sound and a voice prompt.

2. Press the handle down to open.

Outdoor | Front panel

1. Place the enrolled access card properly on the access card reader until you hear a beep sound and a voice prompt.

2. Press the handle down to open.

UNLOCK BY MECHANICAL KEY

First, Loose the cover of mechanical key from the position for pull, then rotate it 90 degrees. Insert the key into key hole and rotate it with proper angles. Last, press down handle to open the door.

Mechanical key can be used as backup mode in case you forget PIN code or battery run out.

Mechanical key

Mechanical key cover

Position for pull
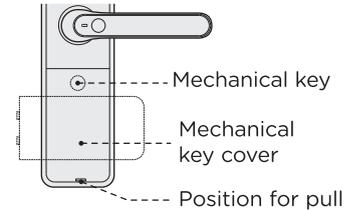
EASY EVERYDAY LOCK/UNLOCK

Lock from outdoor

Lift the handle up to lock

Lock from indoor

Lift the handle up to lock

Turning manual open / close knob into the position of lock icon

Double lock from inddor

Outdoor | Front panel
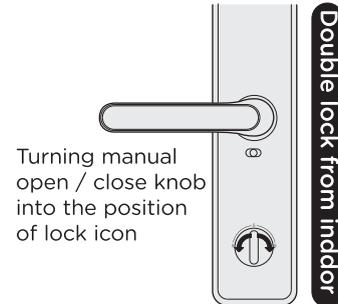
Indoor | Front panel

Indoor | Front panel

WI-FI CAPABILITIES

1. Each time "0#" is pressed on the door panel, you will receive an unlock request notification on your phone, which you can approve or deny instantly.

2. After every door unlock (irrespective of the method used), you will receive a notification on the phone where the lock is commissioned.

3. Option to enable passage mode.

4. Option to delete user access.

5. Option to Update Firmware.

Note: These features will only work when your lock is connected to a Wi-Fi.

WI-FI FUNCTIONAL OVERVIEW

1. **Press 0#** on your lock panel then swipe up to unlock the lock, the lock won't unlock if timer ends.

2. To Cancel the request touch the cross icon at the bottom left of screen.

3. To enable passage mode, delete user, update the firmware press the 3 dots icon on the bottom right of the screen.
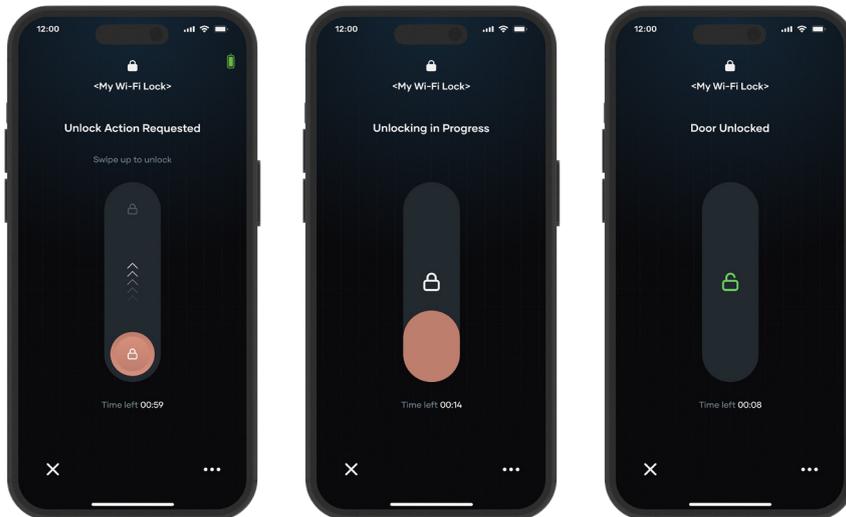
PASSAGE MODE

Enabling this mode turns off the auto-lock feature, so the door stays unlocked for easy access. You can enable or disable it anytime.

You can enable the passage mode by the following options:

1. Press 0# on the lock panel, a screen will appear on your device, click on the 3 dots at the bottom right corner of the screen, select the enable passage mode setting.
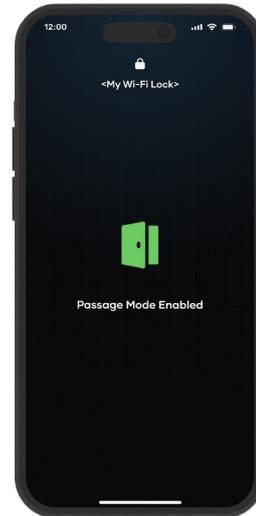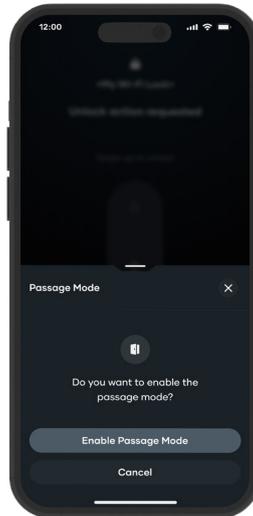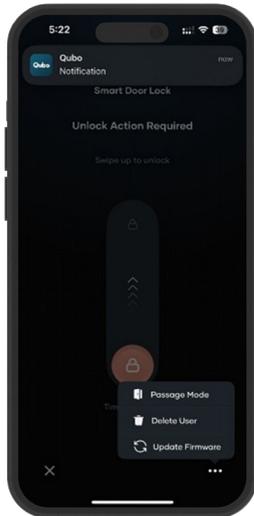
2. Open your app, go to device setting, navigate to Passive mode, turn on the toggle.
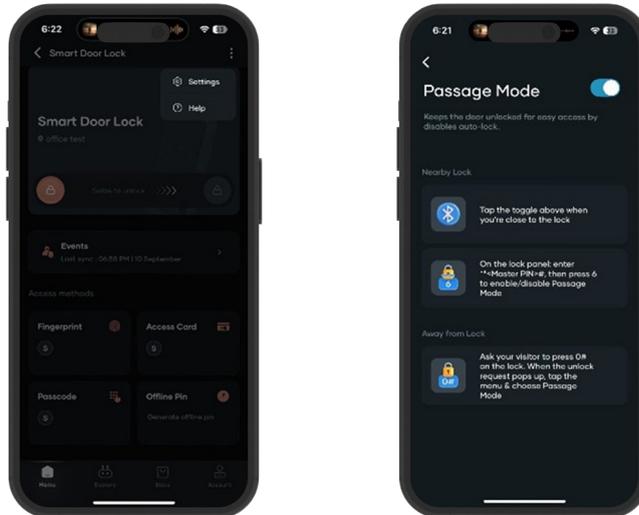
3. Press *Master Pin# on your lock panel, You will enter into the master mode, now press 6 to enable/disable the passage mode

   Voice Prompt: - Setup Successful

DELETE USERS

User profiles section will load displaying different access methods user-wise which you can delete by clicking on the delete icon
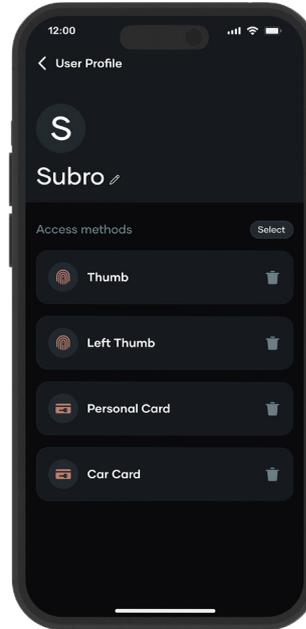
OTHER FUNCTIONS
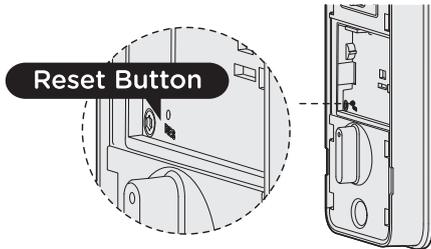
Reset Button

Factory Reset - Operation Instructions:

1. Open back cover and find the reset button.

2. Use a paper clip to double click [RES] button, then voice prompt "Restored to factory settings. Change master PIN code".

3. After that all user data and settings will be deleted.

CHILD LOCK
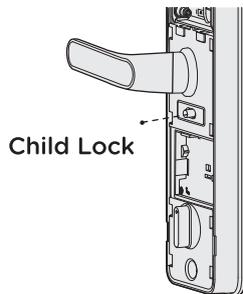
Child Lock

1. Enable: Move the child lock to display "RED" mark. Once child lock feature is enabled, the indoor handle will be locked.
2. Disable: Move the child lock to display "GREEN" mark. The indoor handle can be pressed down freely.

EMERGENCY POWER SUPPLY

When the battery voltage is too low and cannot be opened from outside, connect a 5V power supply via Micro USB port at the front. Then unlock the door and replace all batteries immediately.

Bottom View

Emergency USB Power Port
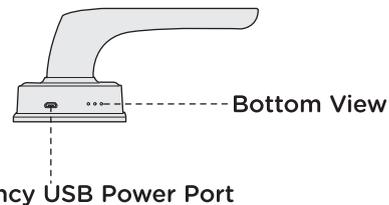
⚠ **Caution:** Do not mix old and new batteries together in replacement.

REPLACE BATTERY

Back Panel

Back Panel cover
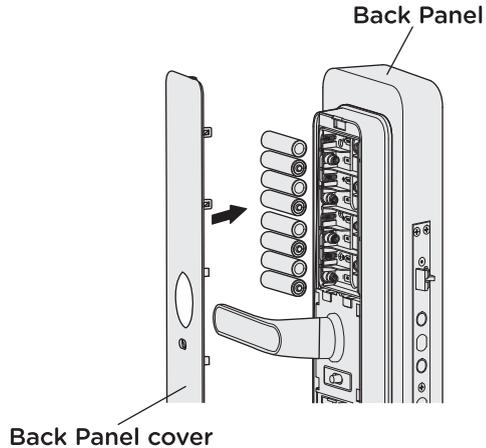
1.5V AA Alkaline Battery is required. Four batteries are ok for power supply however using 8 batteries are useful for longer time.

When battery voltage is lower than 4.8V, a voice prompt plays "**Low Battery, please replace all batteries**" at each unlocking.

Please replace all batteries immediately, and do not mix old and new batteries together in replacement.

SYSTEM SETTINGS

1. MASTER MODE :- Press * twice followed by your master pin code and a # to enter the Master Mode

2. Once you are in the Master Mode the below functionality will work:

a. Press 1 to modify the pin code, Enter a new master pin code, press the # key to confirm, enter the master pin code again followed by # to confirm.
Voice Prompt:- Setup Successful

b. Press 2 to add a new user fingerprint press # key to confirm.
Voice Prompt:- Enrollment successful

c. Delete the user

   ● Press 3 to enter the delete user menu, then press 1 to delete a user password. Enter the password.
   Voice Prompt:- Deletion successful.

   ● Press 3 to enter the delete user menu, press 2 to delete fingerprint.
   Voice Prompt: Deletion Successful

   ● Press 3 to enter the delete user menu, and then press 4 to delete single card, please swipe the card.
   Voice prompt: Deletion Successful

   ● Press 3 to enter the delete user menu, then press 6 to delete all users.
   Voice Prompt: Deletion Successful

   ● Press * to return to previous menu

d. **Voice Settings:**

   ● Press 4 to enter the voice setting menu, press 1 for silent mode

   ● Press 4 to enter the voice setting menu, press 2 to turn on Voice guide.

   ● Press * to return to the previous menu

e. **Language Settings:**

   ● Press 5 to enter the language mode, press 1 for Chinese

   ● Press 5 to enter the language mode, press 2 for English

   ● Press * to return to previous menu

f. Passage Mode:

   ● Press 6 to enable/disable the passage mode.

Safety
Guidelines

Safety instructions:

- Read and understand all instructions before using this smart lock. Damage caused by failure to follow instructions is not covered by the warranty.

- Do not install the Smart Lock in an outdoor environment.

- It is recommended only to use the enclosures/accessories specified by the company.

- Use only alkaline batteries configured with this product.

- Do not forcibly disassemble this product in order to avoid alarm sound or damage to the product.

- Do not try to dismantle the smart lock or use unnecessary force using sharp tools on the lock. Doing so can cause an electronic shock.

- Do not scratch the fingerprint reader with any sharp objects so as to avoid any permanent damage.

- Do not expose the lock to corrosive substances to avoid damage to outer protective layer of the product.

- When cleaning the product, please wipe it with a soft cloth. Do not use water and any type of solvent to clean the product such as gasoline, alcohol or benzene as they can cause damage to electric circuit, deterioration and/or paint to peel off.

- Do not remove the batteries while operating the lock.

- Please ensure installation is carried out by a professional expert by strictly following company suggested installation instructions.

- After the Door Lock is installed, please modify the default master PIN code immediately and keep the mechanical key in a safe place. Do not disclose the PIN code to any unknown person.

- When low battery alarm is triggered, please replace all the batteries immediately.

Warning:

- Do not dispose the batteries in fire as it may cause an explosion

- Do not short-circuit the two poles of the battery lead with metal objects as it may cause an explosion.

- Please make sure replacement or maintenance is carried out by a professional expert authorized by Qubo.

- Your warranty may stand null & void if other than Qubo accessories are used (avoid using accessories from other manufacturers)

Disposal of used battery and lock

- Please understand the local electronic product classification and collection system.

- Please follow the local regulations and do not discard used batteries into ordinary household garbage.

- Proper disposal of used product helps to avoid potential negative impacts on the environment and human health.

SUPPORT

In case you need further help setting up this device:

- Visit the support section on our website and download the detailed user manual.
- Visit our YouTube page and watch the How-To videos.
- Contact our customer care center at 93190-95757

Disclaimers

- Hero Electronix Private Limited reserves the right to make changes to existing services without prior notice, at its sole discretion.
- Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
- All related logos are trademark of Hero Electronix Pvt. Ltd.
- Certain features may not be available at the time of launch.

Connected Smart Devices from

Hero Electronix

Hero Electronix Pvt Ltd.
503, Rectangle - 1, D-4, Saket District Centre, New Delhi - 110017
www.quboworld.com, helpdesk@quboworld.com
87662-05724

Follow us on